SPEAK UP POLICY

Edition: 01



SPEAK UP POLICY

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THE WHISTLE-BLOWER PROCESS

OTHER TEAM-SHARING SPACES:

MONTHLY TEAM MEETINGS

ONCE PER MONTH

OBJECTIVE: DISCUSS ONGOING ACTIVITIES AND MATTERS RELATED TO COORDINATION BETWEEN UNITS/ PROGRAMS OR BETWEEN COLLEAGUES OF THE SAME TEAM

AT PROUD LEBANON, WE ARE ALL WHISTLE-BLOWERS:

- BEING A WHISTLE-BLOWER ENTITLES YOU TO REPORT AND EXPOSE ANY KIND OF INFORMATION
- OR ACTIVITY THAT IS CONSIDERED TO BE ILLEGAL, UNETHICAL, OR AGAINST PROUD LEBANON'S RULES
- AND REGULATIONS, CORE VALUES AND/OR BELIEF (THEFT, FALSIFYING DOCUMENTS, PSEA, ETC.)
- IT IS EVERYONE'S OBLIGATION TO REPORT MISCONDUCT THAT COULD RESULT IN HURTING OTHER COLLEAGUES, BENEFICIARIES AND THE ORGANIZATION SUCH AS ANY HARASSMENT WITHIN THE WORKPLACE
- WHISTLE-BLOWERS' ANONYMITY IS ALWAYS GUARANTEED

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SPEAK UP POLICY

REPORTING WRONG-DOING RELATED TO YOUR GENERAL MANAGER, AREA MANAGERS

REQUEST A MEETING WITH THE OPERATIONAL DIRECTOR TO DISCUSS THE MATTER AT HAND

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REPORTING
WRONG-DOING
RELATED TO
A COLLEAGUE

REPORTING
WRONG-DOING
RELATED TO
YOUR DIRECT
SUPERVISOR

REQUEST A MEETING WITH YOUR AREA MANAGER TO DISCUSS THE MATTER AT HAND



QUALITY MANAGEMENT SYSTEM

SPEAK UP POLICY

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APPLICABLE IN HEADQUARTERS (if applicable)

REPORTING WRONG-DOING RELATED TO A COLLEAGUE REPORTING
WRONG-DOING RELATED
TO YOUR DIRECT
SUPERVISOR
(PROGRAM/DEPARTMENT
MANAGERS)

REQUEST A MEETING WITH
YOUR MANAGER TO DISCUSS
THE MATTER AT HAND

REQUEST A MEETING WITH
THE OPERATIONAL OR EXECUTIVE
DIRECTOR TO DISCUSS THE MATTER
AT HAND



QUALITY MANAGEMENT SYSTEM

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REPORTING
WRONG-DOING RELATED
TO YOUR DIRECT
SUPERVISOR
(PROGRAM/DEPARTMENT

MANAGERS)

REQUEST A MEETING WITH
THE OPERATIONAL OR EXECUTIVE
DIRECTOR TO DISCUSS THE MATTER
AT HAND